



*Community Care of West Virginia (CCWV) is a Federally Qualified Health Center (FQHC) located in central West Virginia. Our nine (9) community health center locations, sixteen (16) school-based health sites, six (6) 340(b) pharmacies, and one (1) dental office employ a dynamic team of health professionals including MDs, DOs, FNP's, PA-Cs, RPHs and DDSs. CCWV is poised as a leader in the health care industry with its state-of-the-art Electronic Health Record and a team of healthcare professionals who are focused on chronic disease management and quality care outcomes.*

<p><b>Serving Eight West Virginia Counties</b></p> <p>Braxton Clay Harrison Lewis Randolph Pocahontas Webster</p> <p><b>Dental Office</b> Green Bank</p>	<p><b>Health Centers in Nine West Virginia Communities</b></p> <p>Buckhannon Clay Gassaway Green Bank Helvetia Ivydale Marlinton Rock Cave West Milford</p> <p><b>340(b) Pharmacies in Six West Virginia Communities</b></p> <p>Blacksville Clay Gassaway Green Bank Marlinton Rock Cave</p>	<p><b>School-Based Health Centers Serving Sixteen West Virginia Schools</b></p> <p>Clay High School Clay Middle School Clay Elementary Big Otter Elementary Braxton County High School Braxton County Middle School Lost Creek Elementary South Harrison Middle South Harrison High West Milford Elementary Green Bank Elementary/Middle Marlinton Elementary Pocahontas County High Buckhannon Academy Elementary French Creek Elementary Buckhannon-Upshur High</p>
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- **Electronic Health Record (EHR)** - Our EHR enables our medical providers to quickly access and manage clinical information such as medical history, progress notes, laboratory results, diagnostic imaging, medication orders, and clinical consultations. Most importantly, the EHR provides key reminders and tracking measures that allow us to monitor the health of our patients while detecting small problems as they arise and to provide preventive services on the front end.
- **Quality Care and Integrated Chronic Disease Management** – A team approach to overall patient health care management including preventative health issues and diseases such as Diabetes, Hypertension, Obesity, Coronary Artery Disease, Asthma and Chronic Obstructive Pulmonary Disease. This service gives the patient a one-on-one relationship with a case manager, who works closely with the provider to evaluate their health, update their charts, and educate them on their illnesses.
- **Care Managers** - Nurses within the care team provide assessment and education so patients better understand their illness and what they can do to help themselves. The Care Managers and the patient’s medical provider work closely together to give the patient the best care management possible. As part of this expanded care management assessment, the health history of all patients is reviewed to assure that each has been screened for high blood pressure, high cholesterol, depression, weight management, physical activity and asthma. Other risk factors, such as pregnancy, co-morbid conditions or family history of disease are also assessed.



### Access

- **Health Centers are community-driven and patient-centered.** Health Centers tailor services to fit the special needs and priorities of their communities. Serving high-risk and vulnerable populations, centers integrate the delivery of primary care with aggressive outreach, patient education, translation, and enabling support services to make health care responsive and cost-effective. Their innovative programs are designed to ensure that patients have access not only to medical treatment but to a continuum of coordinated care and vital support services that can lead to positive health outcomes and healthier behaviors and lifestyles.
- **Health Centers mobilize communities and their people to make health and prevention priorities.** Health Centers interact with schools, businesses, community organizations, foundations, state and local governments, and others. They bring communities together in the effort to develop the locally responsive strategies that can effectively meet special needs and address costly and devastating health problems, including substance abuse, domestic violence, infant mortality, homelessness, and AIDS. They are strong partnerships that join the public and private sectors to support community initiatives for better health.
- **Health centers provide access to quality, cost-effective, affordable primary and preventive health care** to all people who need it, regardless of ability to pay.
- **Today, 60 million people in America – many of whom have health insurance – lack access to basic health care** because they live in communities where there is an acute shortage of primary care providers.

### Quality

- **Effective Management of Chronic Illness.** Health centers meet or exceed nationally accepted practice standards for treatment of chronic conditions. In fact, the Institute of Medicine and the Government Accountability Office have recognized health centers as models for screening, diagnosing, and managing chronic conditions, such as diabetes, cardiovascular disease, asthma, depression, cancer, and HIV. Health centers' efforts have led to *improved health outcomes* for their patients, as well as *lowered the cost of treating patients* with chronic illness.
- **America's Health Centers have produced a model of health care** that has demonstrated this nation can meet compelling health needs while containing health care costs. The health center legacy proudly shows the value and vast potential of a community-based health system that is lifting the barriers to health care, safeguarding health, revitalizing communities, and keeping people healthy at cost savings for the nation.
- **Health centers maintain a remarkable record of providing superior quality care**, reducing health disparities, and saving money for taxpayers and insurers alike.
- **Studies have found that the quality of care provided at health centers is equal to or greater than the quality of care provided elsewhere.** Moreover, 99% of surveyed patients report that they were satisfied with the care they receive at health centers.
- **Disparities in health status do not exist among health center patients**, even after controlling for socio-demographic factors.

### Cost Savings

- **Health centers save the health care system up to \$17.6 billion a year.** These savings are the result of reduced reliance on costly specialty, inpatient, and emergency room care.
- **Annual medical expenses for health center patients are 41 percent lower** compared to patients seen elsewhere.
- **Health centers reduce emergency room visits** for their patients, particularly among the uninsured who live near a health center.